

Readlyn Savings Bank

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Reopening of Bank lobby

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To all Readlyn Savings Bank Customers,

We would personally like to thank all of our customers for your patience and understanding during the time our lobby has been closed. Covid-19 certainly has given us many challenges as we guide the bank through this pandemic. We are thankful for the cooperation of our customers as we continued to serve your financial needs. Our drive-up lane is still the main delivery system of in-person banking during the lobby closure. Technology has also played a major role in providing services such as the ATM, Internet Banking, Bill Pay and Mobile Banking/Mobile Deposit. Without these important delivery services, we simply could not serve your banking needs efficiently during this time.

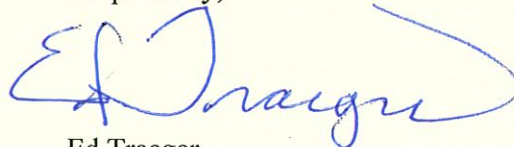
We are happy to report that we are currently planning to **reopen the lobby on a limited basis starting on Monday, June 22nd**. Due to the continued threat Covid-19 presents we have initiated safety protocols that we would like to bring to your attention.

- Wearing a mask inside the bank will be at the customer's discretion. If you forgot your mask, a disposable one will be made available. Gloves, should you want a pair, will be available.
- Hand sanitizer will be available.
- Please remember to practice social distancing of six feet.
- All teller windows now have a plexiglass barrier between the customer and teller. This will provide further protection for the customer and employee at the window.
- A limited number of customers will be allowed in the lobby at one time.

These safety measures may seem burdensome but since we are considered an essential business it's important that our staff remain healthy so we can continue to deliver financial services to you. We will continue to monitor the Governor's Covid-19 web site (<https://coronavirus.iowa.gov/>) to track the State of Iowa and local area infection rates. If we see the infection rates start to increase in our area, we will likely return to the lobby being closed again.

Our number one concern and priority is our customer's and employee's safety. We truly appreciate your continued patience and understanding as we work our way through this pandemic. Above all, thank you for being our customer!

Respectfully,



Ed Traeger
President

Readlyn Savings Bank

RSB ~ Taking Good Care of You! ~ Since 1904